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Conference Center
McNamara Alumni Center at the University of Minnesota
200 SE Oak St.
Minneapolis, MN 55455

Hotel
The Commons Hotel
615 Washington Avenue SE
Minneapolis, MN 55414
Tel. 1-800-822-6757 or 612-379-8888
TUESDAY
OCTOBER 24, 2017

Location: McNamara Alumni Center
University of Minnesota

8:00  Breakfast
9:00  Opening and Review of Agenda
9:30  Welcome Address
9:45  Interprofessional Practice and Education: A Front Row Seat to the Team Based Care Environment
11:00 Break
11:15  Behavioral Health: Focus on Skills for Frontline Healthcare Workers
12:15  Lunch
1:15  Labor/Management Training Innovations Poster Session
2:15  Innovative Training and Integration Model in Homecare
3:15  Break
3:30  Spotlight on Registered Apprenticeship in Healthcare
4:30  Review of Day and Next Steps
5:00  Adjourn
8:00 | Breakfast

9:00 | Opening and Review of Agenda
Rita Mercieca, Senior Vice President, Regional Executive Director, Brooklyn Region, Northwell Health, Employer Chair, H-CAP; Diane Sosne, RN, MN, President, SEIU Healthcare 1199NW, Labor Chair, H-CAP; Jamie Gulley, President, SEIU Healthcare MN; Andrea Walsh, President and CEO, HealthPartners

9:30 | Welcome address
Ken Peterson, Commissioner, Minnesota Department of Labor & Industry

9:45 | Interprofessional Practice and Education: A Front Row Seat to the Team Based Care Environment
Barbara Brandt, PhD, EdM, Director, The National Center for Interprofessional Practice and Education; Lora L. Hedin, Interim President, HealthPartners UnityPoint Health; Cheryl Mosisa, BSN, RN, Doctor of Nursing Practice Student; Dianne Willer-Sly, DNP, APRN, CNP, FAANP, Clinical Assistant Professor, Adult & Gerontological Health President, Minnesota Nurse Practitioners

11:00 | Break

11:15 | Behavioral Health: Focus on Skills for Frontline Healthcare Workers
Angela Beck, PhD, MPH, Director, Behavioral Health Workforce Research Center, University of Michigan; Eileen Haggerty, MA Site Regional Director, 1199SEIU Training and Upgrading Fund; Kimberly Townsend, President & CEO, Loretto; Wesley D. Willis, Psy.D., R.H.I.O. Wellness, Owner, Group Practice, Military & Family Life Consultant, Dept of Defense; Moderator: Diane Sosne, RN, MN, President, SEIU Healthcare 1199NW & H-CAP Labor Chair

12:15 | Lunch

1:15 | Labor/Management Training Innovations Poster Session
### Resident Decline Detection Program (part of New York State’s Advanced Training Initiative)

**Presented by 1199SEIU TEF**

1199SEIU TEF has worked with labor & management stakeholders in nursing homes to utilize State funding to address methods for frontline workers to help prevent avoidable hospital readmissions, provide better care, and help with retention of staff.

### Care of the Transgender Patient

**Presented by 1199SEIU TEF**

Transgender people have become widely recognized as one group that faces significant barriers to equal, consistent and high quality healthcare. The end result often has been disengagement from the healthcare system that results in poor health outcomes for transgender people: rather than enduring abuse and poor treatment, transgender people often do without healthcare.

For the reasons listed above and the fund’s goal of preparing nurses to deliver culturally competent care to every individual, 1199SEIU Registered Nurse Training and Job Security Funds has hosted this workshop twice a year to educate RNs on the unique healthcare needs of the transgender population. These are 8 hour interactive sessions which are usually co-facilitated by a transgender person. Roles, ethics and best practice for competent transgender care is discussed. Nurses receive CEUs and leave the workshop better equipped to care for this population.

### Digital Fluency

**Presented by SEIU-UHW Education Fund**

Digital Fluency is one of Kaiser Permanente’s four critical skills for a healthy and thriving workforce of the future. The Education Fund and Ben Hudnall Memorial Trust teamed up with KP’s Workforce Development team to create a self-paced online program to bring labor up to speed on technological changes in the workplace. The Digital Fluency pilot involved nearly 2,000 KP employees in June and July of 2017, and feedback was overwhelmingly positive. Through collaborative efforts of labor and management, the Digital Fluency program is equipping workers with the resiliency to adapt to changes of the future. Full launch is scheduled for October 16th, 2017.

### Using Technology to Close the Care Gap

**Presented by Carina, a non-profit organization, created in partnership with SEIU 775 and the state of Washington**

Carina is an online referral benefit that connects Medicaid in-home care clients with qualified home care providers for work and support. Together we are meeting the growing demand for quality in home care services in Washington state. At Carina, we believe that everyone has the right to live with dignity whether they are seeking care and support or trying to earn a living. The focus lies on new opportunities created through technological innovation to address the challenge of connecting trained and qualified workers seeking work with self directed in-home care clients seeking care and support.
<table>
<thead>
<tr>
<th>Using Technology to Meet Learners’ Needs</th>
<th>The Direct Support Professional Pre-Apprentices to Apprentice Pathway – A Workforce Pipeline for the Behavioral Health Sector</th>
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<tr>
<td><strong>Presented by SEIU 775 Benefits Group</strong></td>
<td><strong>Presented by District 1199C Training &amp; Upgrading Fund</strong></td>
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<td>SEIU 775 Benefits Group Product Manager Elise Hoffberg shares best practices and lessons learned in delivering effective learning to a diverse caregiver population. Learn the benefits of the flipped classroom model, how to validate design assumptions, and why mobile first matters. Elise ties it all together with a case study of our newly launched caregiver learning app. SEIU 775 Benefits Group is a Taft-Hartley Trust formed by SEIU 775 and participating employers. SEIU 775 Benefits Group serves 50,000 caregivers through learner-centered training and 18,000 caregivers through high-value health insurance benefits in Washington and Montana.</td>
<td>Working closely with our partners in Philadelphia’s public workforce system and local AFSCME union affiliates, the District 1199C Training &amp; Upgrading Fund has developed a Pre-Apprenticeship to Apprenticeship pipeline for out-of-school youth interested in behavioral health careers. On-the-job learning has always been important for frontline Direct Service Professionals, as they learn to support and care for individuals coping with mental illness, substance abuse, and other barriers. Our Direct Support Professional Pre-Apprenticeship is open to young people age 24 or under, and offers a pathway to a behavioral health credential, a driver’s license for those without one, and college credits on an articulating pathway to Associate’s, Bachelor’s and Master’s Degree programs; while the Direct Support Professional Registered Apprenticeship helps add further structure to the training process for the out-of-school youth being hired by our partners at JEVS Human Services, SPIN, Community Behavioral Health (CBH) and the Philadelphia Mental Health Care Corporation (PMHCC).</td>
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<tr>
<th>Medical Assistant Registered Apprenticeship Program</th>
<th>Partnering for Safety, Staffing and Certification</th>
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<td><strong>Presented by SEIU Healthcare Minnesota &amp; HealthPartners</strong></td>
<td><strong>Presented by the SEIU Healthcare 1199NW Multi-Employer Training Fund</strong></td>
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<td>The goal is to provide five opportunities for a medical assistant student to participate in a state approved apprenticeship program. The apprentices will do academic study at Century College, and do on the job experience at one of the union represented primary or specialty clinics within the HealthPartners/GHI clinic system. The program design takes into account the shortage of medical assistants and the disparity gap among the workers by focusing recruitment on people who normally wouldn’t have this educational opportunity. Both partners seek to instill loyalty to HealthPartners and SEIU Healthcare Minnesota and to give educational opportunities where there were none for members to further their education, improve their skillset, and open the door to new job prospects.</td>
<td>This poster will describe a dynamic labor/management partnership in Seattle, WA spearheaded by The</td>
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Environmental Service Safety Program, a collaborative project developed to address Environmental Services (EVS) staffing concerns and to support adequate staffing for frontline infection control. This is a joint project between SEIU Healthcare 1199NW, Swedish Medical Center, and SEIU Healthcare 1199NW Multi-Employer Training Fund. Partners came together to create a certificate program for EVS workers, collaborate on staffing guidelines for all areas of the hospital (focusing on Mother-Baby, Oncology, Short Stay, NICU, ED, OR) and to establish EVS flex positions. These efforts are intended to achieve the shared goals of increasing patient and caregiver satisfaction, improve efficiency, and foster interdisciplinary teamwork between nursing and EVS.

### Mentorship Considerations for Registered Apprenticeship in Healthcare

**Presented by H-CAP (Healthcare Career Advancement Program)**

Mentorship, an important component of Registered Apprenticeship, has benefits for apprentices, the mentor, the employer, and the profession. Mentors/preceptors, along with supervisors, provide on-the-job-learning to ensure that apprentices demonstrate core competencies and professional knowledge. However, the way in which mentorship is implemented varies across healthcare occupations and settings. Key elements and considerations in developing a robust mentorship program supporting healthcare Registered Apprenticeship are reviewed.

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### 2:15 | Innovative Training & Integration Model in Homecare

**Dr. Rafael Amezcua**, Medicare Medical Director for LA Care Health Plan;
**Corinne Eldridge**, Executive Director, California Long-Term Care Education Center;
**Moderator: Laphonza Butler**, President, SEIU Local 2015

### 3:15 | Break

### 3:30 | Spotlight on Registered Apprenticeship in Healthcare

**Liz Asmus**, Executive Vice President, Clinic, Twin City Hospitals and Alina Director, SEIU Healthcare MN; **Mike DeLuca**, Labor Relations and HR, Compliance Consultant, HealthPartners; **Jody Jencks**, Director, CNE Workforce Development & Sr. Human Resources Business Partner at Butler Hospital; **Patrick Quinn**, Executive Vice-President, SEIU Healthcare 1199NE, **Amy Weinstein**, Employer Liaison, Apprenticeship RI; **Moderator: Rebecca Hanson**, Executive Director, SEIU UHW-West & Joint Employer Education Fund

### 4:30 | Review of Day and Next Steps

**Diane Sosne**, RN, MN, President, SEIU Healthcare 1199NW, Labor Chair, H-CAP;
**Rita Mercieca**, Senior Vice President, Regional Executive Director, Brooklyn Region, Northwell Health, Employer Chair, H-CAP

### 5:00 | Adjourn
Dr. Rafael Amezcua is the Medicare Medical Director for LA Care Health Plan where he oversees the medical services for the CalMediConnect dual demonstration project.

Dr. Amezcua is a Board Certified Internist who received his MD from Rosalind Franklin University, in Chicago IL, and completed Internal Medicine training at California Pacific Medical Center in San Francisco. Dr. Amezcua started his medical career at the founding Program of All Inclusive Care for the Elderly (PACE): On Lok Senior Health in San Francisco CA where for over ten years he served as supervising physician and clinical faculty at UCSF’s Department of Internal Medicine.

Over the years Dr. Amezcua has served in various capacities in central and southern California; as Associate Medical Officer at Sequoia Community Health Center, an FQHC in Fresno CA; as Medical Director for the UCSF Fresno Medical Education Center’s General Internal Medicine Clinics; as Regional Medical Director for Senior Services at AltaMed Health Care Services; as Interim ED and CMO for Bienvenidos Community Health Center and as founding Medical Director for Branden Centers for Senior Care, a PACE program for the Los Angeles Jewish Home for the Aging.

Dr. Amezcua’s personal focus has been on the quality and effectiveness of care for the most vulnerable and complex populations, particularly the frail elderly. He has extensively worked on the development of teams and the creation and implementation of new and novel methods to care for complex populations.

Dr. Amezcua has also participated in multiple community efforts to enhance care for the most vulnerable.

From 1998 to 2007 he served as medical commentator for San Francisco based Univision KTVU and hosted a live weekly medical segment. In 2005 Dr. Amezcua was selected by the National Institutes of Health (NIH) to serve on the Council of Public Representatives, (COPR), an advisory council to the NIH Director. He was selected by his peers to serve as co-chair of COPR. He later served as co-chair for a NIH funded national workshop on patient research participation.

Dr. Amezcua has given numerous talks to community and physician groups and has served on numerous advisory and community boards. He served on the Alzheimer’s Association Board of Directors and recently served as a Board member to the East LA YMCA.

Dr. Amezcua is currently a fellow in the California Health Care Foundation/USCF Center for the Health Professions Medical Leadership program.
Liz Asmus became committed to the labor movement and progressive politics in 2007 when hired on as an Organizer in Training in the SEIU Healthcare Division through the International Union. She spent the next year traveling across the country helping healthcare workers form their union. Throughout the year she had the opportunity to work with SEIU Healthcare MN and the workers at Abbott Northwestern Hospital and Buffalo Hospital in their fight for a union. In 2008, Liz took a permanent External Organizing position at SEIU Healthcare MN. In 2009 she became an Internal Organizer in the Allina Sector and in 2012 became Director of the Sector. Liz was elected to her current position, Executive Vice President, in December of 2013 and took on the role of Metro Hospital’s Director as well as Clinic Director in 2014. Liz is originally from Lebanon, Ohio and completed her Political Science, Bachelor of Arts in 2002 from Ohio University and worked towards her Master’s in Political Science with a focus on Political Feminist Theory in 2007.

Angela J. Beck, PhD, MPH is Principal Investigator and Director of the HRSA/SAMHSA-funded Behavioral Health Workforce Research Center at the University of Michigan, School of Public Health where she also serves as Clinical Assistant Professor of Health Behavior and Health Education, Director of the Michigan Public Health Training Center, and Assistant Dean for Student Engagement and Practice. Dr. Beck has participated in workforce development programs and health workforce research since 2003, when she began her career as a Health Resources and Services Administration Fellow in the former Bureau of Health Professions. Since joining the University of Michigan in 2005, she has served in management and research roles to conduct national studies on workforce size, composition, and characteristics for public health nurses, epidemiologists, laboratory workers, and other public health disciplines. Her research efforts are now focused on development of a minimum data set, studies of characteristics and practice settings, and analysis of professional and legal scopes of practice for the behavioral health workforce. She holds a bachelor’s degree in physiology from Michigan State University and Master of Public Health and PhD degrees from the University of Michigan School of Public Health in Health Behavior and Health Education.
Barbara Brandt, PhD
@BarbaraFBrandt
@UMNHealth

Renowned for her work in health professional education, and specifically, interprofessional education and continuing education, Dr. Barbara Brandt serves as the director of the National Center for Interprofessional Practice and Education (National Center), a public-private partnership charged by its founders to provide the leadership, evidence, and resources needed to guide the nation on the use of interprofessional education and collaborative practice as a way to enhance the experience of health care, improve population health and reduce the overall cost of care. The National Center received initial funding from the United States Department of Health and Human Services, Health Resources and Services Administration, as well as the Josiah Macy Jr. Foundation, the Gordon and Betty Moore Foundation, the Robert Wood Johnson Foundation and the University of Minnesota.

Dr. Brandt has served as an associate vice president at the University of Minnesota for over 15 years. Under her leadership, the Academic Health Center Office of Education was formed. In the Office of Education, the University’s iHealth initiative was established to build the interprofessional practice skills of students and faculty in a broad range of health professions. Dr. Brandt provides leadership in interprofessional models of education and practice integration both across the state of Minnesota and the nation.

Laphonza Butler
@LaphonzaB
@SEIU2015

Laphonza Butler is the President of SEIU Local 2015 – the recently formed statewide long term care union that has united the voices of more than 325,000 SEIU nursing home and home care workers throughout California. SEIU Local 2015 is the largest union in California and the largest long term care local in the country. Since the formation of Local 2015 on June 2, 2015, its members have celebrated historic victories at the local, state, and federal levels – including the passage of the nation’s first $15 statewide minimum wage – a victory that will improve the lives of over 6 million Californians and for which Butler’s leadership was honored by the White House.

Prior to leading SEIU Local 2015, Butler served for seven years as President of SEIU United Long Term Care Workers (ULTCW), a local that successfully improved the lives of its 180,000 long term care workers and those they care for by fighting for better wages and benefits, protecting funding for long term care programs, and passing legislation that restored vital hours of care to seniors and people with disabilities and brought dignity to the work of caregivers.

Butler has also served as SEIU’s Property Services Division Director in which she was responsible for the strategic direction of the more than 250,000 janitors, security officers, window cleaners, and food service workers across the country. She was instrumental in reaching
collective bargaining agreements on behalf of 20,000 security officers in nine major cities across the United States and played a key role in the uniting of 25,000 foodservice workers in a virtually non-union industry. Through these positions, Butler has acquired years of experience in working to improve the lives of working families by successfully running strategic organizing campaigns, forming alliances with community and political allies, and partnering with other unions to build worker strength.

In addition to her role as President of SEIU Local 2015, Butler serves as an SEIU International Vice President and President of the SEIU California State Council. Other committees and commissions include Chair of the University of California African American Advisory Council; Board Member for the National Children’s Defense Fund, Board Member for the New World Foundation, Fellow for the MIT Community Innovators Lab, Young Leader Fellow for the French American Foundation, Board Member for the Fair Shake Commission, and Member of LA24 – the Olympic Organizing Committee for the City of Los Angeles. She has also served as a Director for the Board of Governors of the Los Angeles branch of the Federal Reserve System and was appointed by Senator Harry Reid to President Obama’s Long Term Care Commission.

A proud native of the south, Butler is a graduate of Jackson State University, in Jackson, MS.

Mike DeLuca
@_HealthPartners

Mike DeLuca has 34 years of Human Resource experience including the past 18 working for HealthPartners/GHI on the labor relations team. He holds a masters degree in Human Resources Management. He led the effort to begin the apprenticeship program at HealthPartners, and has served on numerous bargaining teams.

Mike is a 10 year Board Member of HCAP, and has a long history of community service. He leads a Regional Rotary Youth Exchange program in Minnesota and Wisconsin making cultural and study exchanges for 150-170 high school students with over 30 countries. He also is in his fifth year serving as a city council member.

HealthPartners/GHI is an ambulatory care clinic system, dental care system and health insurance organization with over 5,000 employees. Over 2,800 employees are members of SEIU Health Care Minnesota and OPEIU, Local 12.
Corinne Eldridge

Corinne Eldridge serves as the Executive Director of the California Long-Term Care Education Center (CLTCEC), a non-profit institution dedicated to developing and providing educational tools and opportunities for long-term care workers. Through the work of the CLTCEC, caregivers are empowered to build better lives for themselves and their families, provide higher levels of quality care, and meet the growing demands of the long-term care workforce. Since joining the CLTCEC as Executive Director in 2013, Corinne has led the strategic work of the organization and has reimagined the mission, vision and values of the CLTCEC so that workers are prepared to meet the growing demands of long-term care.

In addition to leading the overall direction of the organization, Corinne also anchored CLTCEC’s most notable pilot project – the Care Team Integration of the Home-Based Workforce. Funded by an $11.8 million Health Care Innovation Award from the Centers for Medicaid and Medicare Innovation, the 3-year project involved over 6,000 home care workers and their clients and successfully proved the direct connection between the training and integration of caregivers into a client’s care team with higher health outcomes and cost savings.

Through her leadership, the CLTCEC continues to develop and execute training program partnerships with a spectrum of educational institutions, joint labor and management training and trust fund for nursing home workers, and long-term care stakeholders.

Corinne is currently a member of the Advisory Committee for UCLA’s Geriatric Workforce Enhancement Program, has spoken at many conferences on the positive role a trained home care worker can have within the larger health care system and has been working with long term care workers for over 13 years.

Jamie Gulley

@SEIUHCMN

Jamie Gulley joined SEIU as an organizer in 2002 and was elected President in 2012. Jamie has led some of the most important victories at SEIU Healthcare MN including organizing campaigns that brought in more than 30,000 new hospital, nursing home, and homecare workers– tripling the size of the union–and leading negotiations for a $15 minimum wage in all Twin Cities hospitals and clinics. In addition to serving as President of SEIU Healthcare Minnesota, Jamie represents our members on the SEIU International Executive Board, SEIU Minnesota State Council, Minnesota AFL-CIO Executive Committee, the Minnesota Community Measurement Board for Healthcare Disparities, and the Greater Twin Cities United Way. Jamie also chairs the Twin Cities Hospital Pension Fund that supports 12,000 current and retired members. Jamie graduated from the National Labor College and is currently pursuing a Master’s in Labor Studies at University of Massachusetts Amherst. He lives in St. Paul with his three daughters.
Eileen Haggerty
Eileen Haggerty is the Massachusetts Regional Site Director for the 1199SEIU Training and Upgrading Fund. She joined the 1199SEIU TUF staff in September 2007. Prior to that, Eileen was a labor and community organizer for many years. She led numerous health care and human service worker campaigns for SEIU, in addition to campaigns for the Association of Flight Attendants and the AFL-CIO. She transitioned to workforce development in 2006, to manage sector initiative programs for Commonwealth Corporation, an arm of the Massachusetts Executive Office of Labor and Workforce Development.

Rebecca Hanson
Rebecca Hanson is Executive Director of the SEIU-UHW West Joint Employer Education Fund, a non-profit partnership between six SEIU local unions and Healthcare Industry Employers, on a mission to accelerate the careers of 92,000 SEIU eligible Healthcare Workers. She provides the vision and strategic leadership needed to create and deliver innovative education and training programs to serve our diverse healthcare workforce. Rebecca’s experience includes founding and leading the innovative non-profit startup Good Health for California, leadership as a Senior Organizer for pension strategies at SEIU and Strategic Research roles in Healthcare, Workforce and Economic Development with the American Federation of State, County & Municipal Employees (AFSCME) as well as the University of Illinois and the University of Chicago.

She holds a B.A., Economics from Smith College and an M.A. in Urban Planning and Policy from the University of Illinois and a Graduate Fellowship with the Institute for Government and Public Affairs.

Lora L. Hedin
Lora has worked more than 30 years on the business side of health care and health care financing at HealthPartners. She has a strong belief in the power of partnership and teamwork to better serve patients and their families as well as those professionals who deliver the care. She current serves as the interim President for HealthPartners UnityPoint Health, which is a partnership between HealthPartners and UnityPoint Health System based out of Des Moines, Iowa.

In her spare time, Lora is an active volunteer with the HealthPartners Hospice program and provides companionship and advocacy for patients and families who are dealing with end of life issues.
Jody A. Jencks
@carenewengland

Jody A. Jencks serves as the director of workforce development for Care New England Health System, a position she has held since 2014. In her current capacity, Jencks focuses on the opportunity to increase the labor market supply of health care workers by identifying untapped pools of potential workers, disseminating information on health careers to the community, working with local government and educational institutions on training opportunities, and supporting the workforce business objectives of Care New England. Recently, Jencks’ role expanded as the Sr. Human Resources Business Partner for Butler Hospital, where she strategically supports the human resources operations and stakeholders of the largest behavioral health facility in Rhode Island.

Prior to her current position, Jencks was the director of volunteer services for Kent Hospital, the VNA of Care New England and supported the corporate entity of Care New England Health System. She strategically aligned the needs of the organization to the support of volunteer services. Jencks grew the department from 190 people to more than 600 in a three year span. She was instrumental in helping more than 100 people find employment within the health-care system. From 2008-2011, Jencks also worked for the Kent Hospital Foundation as a philanthropy officer for annual programs. Jencks is currently attending Roger Williams University for her master in public administration and has a Bachelor of Arts degree in journalism from the University of Rhode Island. She has worked in the non-profit business profession for more than 12 years, and currently serves as a member of the board on the Rhode Island Nurses Institute Middle College, Providence/Cranston Workforce Investment, Rhode Island Veterans Affairs Workforce Board and the State of Rhode Island Apprenticeship Council.

Rita Mercieca
@NorthwellHealth

As the SVP/Regional Executive Director, Brooklyn, Rita’s role is to oversee Northwell’s strategic affiliation with Maimonides Medical Center and to establish Northwell’s presence in the city’s fastest-growing borough. We are building on Maimonides’ reputation for delivering high-quality care to the incredibly diverse communities of Brooklyn.

Rita, a nurse, joined Northwell in 2002 as a Patient Care Services Coordinator at Franklin Hospital. In 2008 she was appointed Associate Executive Director and Nurse Executive at Forest Hills Hospital, and subsequently took over as the hospital’s Executive Director in 2011. During her tenure at Forest Hills, the leadership team at Forest Hills Hospital was able to achieve significant improvements in the hospital’s financial performance and efficiency measures. Rita has held a number of nursing leadership positions at the former St. Vincent’s Hospital and Medical Center.
She has a Bachelor of Science in nursing from Adelphi University and a Master of Business Administration from Regis University.

**Cheryl Mosisa, BSN, RN**

Cheryl worked as a nursing assistant in a nursing home for four years and in a hospital for one year. Then she became a certified medical assistant and worked for three years in an OB-GYN clinic. She went on for more education and became a registered nurse and worked for many years in a neonatal intensive care unit. She is now in the doctor of nursing practice program at the University of Minnesota, in the Adult-Gerotological Primary Care Nurse Practitioner specialty program.

**Ken Peterson**

Ken Peterson is the Minnesota Commissioner of Labor and Industry. Peterson was appointed by Gov. Mark Dayton in December 2010. Previously, he served in the same position from 1988 to 1990. From 1999 to 2007, Peterson worked at the Minnesota Attorney General’s Office as its deputy attorney general for government operations and supervised attorneys representing government agencies such as the Department’s of Human Services, Finance, Labor and Industry and Transportation. Peterson also served as deputy commissioner for utility regulation of the state Department of Public Service, as director of St. Paul’s Department of Planning and Economic Development, and as chief of staff in the St. Paul mayor’s office.

In addition to public service, Peterson has worked in private law practice and as an associate professor of public administration at Metropolitan State University. He started his legal career on the Leech Lake Indian Reservation in northern Minnesota.

**Patrick Quinn**

Patrick Quinn is an Executive Vice President for SEIU Healthcare 1199NE with over thirty years of experience in organizing and contract administration. Between 2005 and 2011, Patrick was State Council Director for the RI SEIU State Council, and he is currently a Trustee for the 1199NE Pension Fund. With extensive experience in representing healthcare and other service workers, he continues to work as a lobbyist and advocate at the State and Federal levels. Patrick holds a Bachelors of Science from the School of Industrial and Labor Relations at Cornell University.
Diane Sosne, RN, MN
@SEIU1199NW

Diane Sosne, RN, MN is President of SEIU Healthcare 1199NW representing 24,000 registered nurses, professional, technical and service workers in Washington State. Ms. Sosne is also a member of the Service Employees International Union Executive Board, the Executive Committees of the Health Care Division Leadership Board, and the SEIU National Nurse Alliance. Other national work includes serving on the Robert Wood Johnson Foundation Academic Progression in Nursing (APIN) National Advisory Committee as well as her role as the Labor Co-Chair of the Healthcare Career Advancement Program (H-CAP), a unique Labor/Management partnership to address the nursing shortage and incumbent worker career ladders. In her home state of Washington, Ms. Sosne serves on the Board of the Washington Center for Nursing and the State’s Health Workforce Council which addresses shortages. Ms. Sosne also serves as the Chair of the SEIU Healthcare 1199NW Multi-Employer Taft Hartley Training Fund, covering six employers and 10,000 members. A recent appointment to Washington State’s Health Innovation Leadership Network (HILN) has Ms. Sosne working with state wide health care leaders on accelerating the state work of “Healthier Washington.” This project is part of HHS’s Innovation grant funding on implementing the Affordable Care Act.

Ms. Sosne received her BS in Nursing from Simmons College in Boston and MN in Psychosocial Nursing from the University of Washington in Seattle.

Kimberly Townsend
@KimTownsend05

Kimberly Townsend is President & Chief Executive Officer of Loretto, a continuing care system headquartered in New York, with assets in skilled nursing, housing, managed care, short term rehabilitation and medical adult day services.

Prior to joining Loretto, Ms. Townsend was the Associate General Counsel and Senior Director of Government Affairs for Welch Allyn, Inc. She has been an adjunct professor in the Whitman School of Management at Syracuse University, as well as the Syracuse University College of Law.

Ms. Townsend is currently a Governor’s Appointee to the New York State Workforce Investment Board. She also serves as a board member and in board leadership positions for a number of non-profit organizations.

Ms. Townsend received her BS and MBA from the Whitman School of Management, her JD from Syracuse University College of Law and her MPA from the Maxwell School of Public Administration. She recently received her Doctorate in Executive Leadership from St. John Fisher College. She is admitted to practice law by the New York, New Jersey and Washington, D.C. bars.
Andrea M. Walsh
@_HealthPartners

Andrea Walsh is president and chief executive officer for Minnesota-based HealthPartners, the largest, consumer-governed, nonprofit health care organization in the nation. Throughout her career, Walsh has been passionate about health and deeply committed to making a difference in people’s lives. Today, she leads a team of more than 23,000 people focused on the mission of improving health and well-being in partnership with patients, members, and the community.

Prior to her appointment as president and CEO in 2017, Walsh was part of the HealthPartners senior executive team for more than 20 years. She served as executive vice president and chief marketing officer for nearly 15 years and joined HealthPartners in 1994 as senior vice president and corporate counsel. Prior to joining HealthPartners, she practiced law and was an assistant commissioner at the Minnesota Department of Health. She is a graduate of the University of Minnesota Law School and the University of Kansas.

Walsh has a long history of community service. She currently serves as a trustee for the Minnesota Science Museum and is the immediate past chair, and she is also on the board of the Minnesota Business Partnership.

HealthPartners is an integrated system which includes a care delivery system with more than 1,700 physicians, seven hospitals, 55 primary care clinics, 20 urgent care locations and numerous specialty practices in Minnesota and western Wisconsin, a large dental practice, 1.8 million members in top-rated medical and dental health plans, and HealthPartners Institute.

Amy Weinstein
@goapprenticeRI

Amy Weinstein, the Employer Liaison for Apprenticeship RI, supports employers across Rhode Island in all aspects of apprenticeship program design, including connecting to education providers, finding funding resources and launching a successful program. Apprenticeship RI is part of the American Apprenticeship Initiative of the U.S. Department of Labor working to expand Registered Apprenticeship into non-traditional industries such as Healthcare. Apprenticeship RI is developing healthcare apprenticeships for the following occupations: Community Health Nurse, Medical Coder, LPN and Licensed Alcohol & Drug Counselor, Medical Assistant and Community Health Worker.

Amy holds a Master of Science Degree in Counseling from San Francisco State University and a Bachelor of Arts Degree in Psychology from the University of Rhode Island. Prior to her role at Apprenticeship RI, Amy served as Associate Director in the Career Development Center at Bryant University Internship Program Manager, University of Rhode Island’s College of Business and University Relations Recruiter, Advanced Micro Devices (AMD).
Dianne Willer-Sly,  
DNP, APRN, CNP, FAANP

Dr. Willer-Sly is a clinical assistant professor at the University of Minnesota School of Nursing and teaches in the adult-gerontologic primary nurse practitioner program. She is a certified nurse practitioner with 32 years of experience. Her two day a week faculty practice is with HealthPartners Community Senior Care where she provides onsite, facility based care to geriatric patients in an assisted living facility. She is the president of Minnesota Nurse Practitioners.

Wesley D. Willis,  
Psy.D, MSW, LCSW-R, BSN, RN-BC, CCM, CCRN  
@TheNurseDoc

The seed of helping others was planted as Wesley witnessed his mothers’ passion as a foster care social worker with the division of child welfare and his aunt’s love for nursing. He began volunteering with his local department of child welfare during his high school years. Upon graduation from Talladega High School, he was inspired to enter the field of nursing and earned his Associates in Applied Sciences (AAS) with a major in Nursing from Central Alabama Community College (CACC) in 2000. During undergrad, he was inspired further by several dynamic and fascinating professors in the department of Social work while attending Alabama State University until graduation in 2002, whereby he earned his Bachelors of Social Work. It was from these professors’ interest, investment and encouragement that he went on to pursue and complete a Masters in Social Work (MSW) at The University of Alabama in 2003. In 2003, he moved to New York City where he obtained a job in the Department of Case Management at Flushing Hospital and became a member of 1199 SEIU. It was through his introduction to 1199 and the talented healthcare practitioners in 1199, that he realized that his ultimate calling was making a broader difference. Wesley continued his education in human behavior and obtained his Doctorate of Psychology (Psy.D) from Argosy University located in Washington, DC in 2010 and his Bachelor of Science in Nursing (BSN) from Herbert H. Lehman College in Bronx, New York in 2011. After working several years as a Social Worker, ER, Critical Care Nurse and Case Manager, he started his own practice, R.H.I.O. Wellness – Reflective Healing and Inspiring Outcomes in 2010 with the goal of meeting the holistic mental and physical health needs with a practice in New York. He has since opened satellite offices in Upstate New York, Princeton, New Jersey, and Washington, DC. He is the Immediate Past President for the New York State Chapter of the American Psychiatric Nurses Association (APNA-NY), Board Chairman for a 675 student charter school, Harriet Tubman, in Bronx, New York, an active member of Sigma Theta Tau International Honor Society of Nursing, former Chair of the Fundraising Committee for the New York City Chapter of National Black Nurses Association (NBNA) and co-moderator for the New York State Society of Clinical Social Workers (NYSSCSW). He is licensed in the professions of Psychology, Clinical Social Work, and Nursing.
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